

Form for warranty or goodwill cases



Please send this document by E-Mail to: service@kteg-company.com

KTEG Address	Warranty / Goodwill case customer
KTEG GmbH Helmut-Kiesel-Straße 2 D-64589 Stockstadt am Rhein	Goodwill case Yes
	Dealer
Address / Stamp Customer	Customer
	Contact person customer
	Machine type
	Serial number
	Operating hours at date of damage
	Last repair date
	Date of damage
	Application date

Damage description			
Main damage part		Part No.	
Attention: Please store old parts (12 months)		Serial number	

Complaints

Cause of damage

Done work

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Warranty / Goodwill case customer no.:	
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Statement of costs

	Part No.	Part name	Price per unit	Amount	Total price
1	000	Working time / service technician	55,00 €		
2	001	Drive time (max. 4 hours)	55,00 €		
3	002	Driven kilometers (max. 200 km)	0,75 €		
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14					
15					
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17					
18					
19					
20					
				Total price	

PLEASE NOTE	
We accept warranty claims only with following documentation:	Is attached:
➤ photos of machine and working area	
➤ photos of damage before repair	
➤ photos of damage after repair	
➤ photo of damage on defect part	
➤ photos of old / new part	
➤ photo of type plate machine	
➤ photo of working hour	
➤ all invoices of needed parts	
➤ job card	
➤ maintenance proofs	
➤ oil analysis (if required)	
➤ excerpt of error memory	

Date

Signature / Company stamp